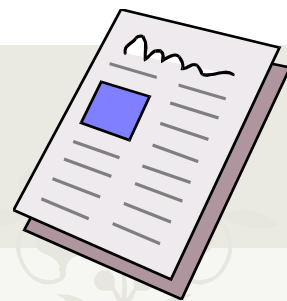


# Drs Barsby & Kallarackel Patient Newsletter

[www.kiddrowlanedoctors.co.uk](http://www.kiddrowlanedoctors.co.uk)

2ND & 3RD QUARTER 2010

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## ***Change of Staff***

We have several changes! Jane Ramsdale, our Practice Nurse goes on Maternity Leave and we welcome her temporary replacement Angela McCotter who has been a nurse for many years. Receptionists Jean Pilkington and Dalreen Bradley, who have 36 years service between them leave at the end of June to be replaced by Pamela Deluca and Janet Billington. Finally Leanne Marshall joins us as Health Care Assistant—Leanne can check blood pressure, take bloods and will see many of the chronic disease patients for their intermediate checks. We ask that patients bear with us as our new staff settle in. Our thanks and best wishes go to all our outgoing staff.



## ***Medications***

If you have unused or leftover medications, please return them to a pharmacy—only order the medication you need as unused medications can be a safety concern and are a waste of NHS resources.

## ***NHS Number***

You will find that in future you will be encouraged to use your NHS number more often. Please ask at reception if you don't know your number. We aim to quote your NHS number on all letters we send to and about you.

## ***Appointments***

Please note that ONE APPOINTMENT IS FOR ONE PATIENT WITH ONE PROBLEM. Each appointment slot is for 10 minutes, please tell the receptionist if you have more than one problem you wish to discuss or if you need the doctor to see more than one family member. This will help the doctors run on time.

## ***Citizens Advice***

We have a Citizens Advice worker in the practice. Please speak to a doctor, nurse or receptionist to make an appointment for advice on money, employment, housing, education, legal and other problems.

## ***Summary Care Record***

You should have had a letter telling you about plans to make certain aspects of your GP record available to other NHS staff. More information is available at [www.nhscarerecords.nhs.uk](http://www.nhscarerecords.nhs.uk). We will put an entry on your record if you wish to opt out—there is a form available online or you can request one from Reception.

## ***Carers Consent Form***

If you are a carer or have a carer, we have a form available for patients to consent to us giving out information to their carers—please ask at reception for more details.